

Rental & Staging

Display Service Solution

Struggling with delayed maintenance responses and lengthy repair cycles in overseas markets?

AbsenCare has introduced the rental & staging display service solution exclusively designed for rental & staging.



Faster Response

30% increase in repair speed



Lower Costs

Achieve up to 50% cost savings



Super Guardian Support Package for One-Stop Support



Fast Response, Hassle-Free Repairs, and Comprehensive Support!



Five Premier Services are available in flexible combinations to fit your needs!

Contact Absen's official service team now to get your exclusive plan

AbsenCare makes your display more stable and your service worry-free!

◀ Super Guardian Support Package

	Service Content
Advanced Technical Support Services	<ul style="list-style-type: none">• 7×24 All-Weather Coverage: 30-second response time, priority handling via fast track, seamless service across all time.• Exclusive WhatsApp Group Expert Team Service: Advanced technical team on standby, precise issue identification, rapid resolution.• Cloud Diagnostics: Real-time analysis and adjustment of control device parameters via VPN/remote software, guiding customers on parts replacement or device reboot.• Knowledge Transfer: Synchronized delivery of the 'Troubleshooting Manual' and preventive operation guidelines.
On-site Repair Service	<ul style="list-style-type: none">• Quick response, reduced downtime: engineers arrive on site promptly for maintenance, solve the problem of long delivery cycle of modules, large volume of maintenance, and keep the business running.• ON-SITE repair, efficient and time-saving: no need to send back and forth, on-site repair, greatly improve repair efficiency, equipment quickly return to operation.• Professional maintenance, reliable quality: Senior engineers diagnose accurately, operate properly, reduce the risk of secondary failure of equipment, ensure stable operation.• Transparent process, enhanced trust: On-site maintenance supervisable, post-maintenance professional report to give customers a clear understanding of the entire maintenance process.• Reduce costs, increase efficiency: save logistics and time costs, extend equipment lifespan, reduce replacement frequency, achieve cost reduction and efficiency improvement.
RMA Service	<ul style="list-style-type: none">• Convenient Repair: No need to source channels independently; streamlined process saves time and effort.• Professional Assurance: Technical team performs precise inspection and repair with strict quality control, minimizing the risk of rework.• Wide Coverage: One-stop repair services for various display screen spare parts, control systems, and Absen equipment.• Progress Visibility: Dedicated channels for real-time tracking, full transparency throughout the process, eliminating waiting-related anxiety.• Experience Empowerment: Post-repair feedback on causes and solutions to enhance customers' autonomous maintenance capabilities.• Green Maintenance: Compliant disposal of waste, upholding environmental protection.

Optional services

	Service Content
On-site Training Service	<ul style="list-style-type: none">• Professional on-site guidance: Senior engineers teach face-to-face, systematic training to ensure efficient knowledge absorption.• Customized courses on demand: Training content is designed according to customer needs, precisely matching the operation and maintenance requirements of screens, equipment and software.• Integrated learning and practice: theoretical explanation combined with practical demonstration to strengthen learning outcomes and improve problem-solving skills.• Long-term technical support: Long-term technical consultation after training to ensure stable operation of equipment and reduce the risk of failure.• Cost reduction and efficiency improvement: personnel master maintenance skills, reduce external dependence, lower operation and maintenance costs, improve management efficiency.
Customized Specialized Training Services	<ul style="list-style-type: none">• Senior team instruction: Absen engineers, with their rich experience, impart professional knowledge to ensure the training is authoritative and practical, helping students master core skills.• Deep integration of learning and practice: Theory combined with practice, trainees handle faults, maintenance and installation under the guidance of engineers to quickly improve practical skills.• Full Equipment teaching: covering screen, distribution box, control equipment and software, building a complete knowledge system to meet the skill requirements of the entire process.• ACE certification empowerment: Pass the assessment to obtain the ACE certification, which helps individuals advance their careers and enterprises enhance their professional image and competitiveness.• Customized courses on demand: Customized training content based on customer needs, precisely matching key points such as fault repair and routine maintenance to avoid ineffective learning.• Long-term technical escort: long-term technical consultation after training, consolidation of results, continuous improvement of team level, guarantee equipment stable operation.• Cost reduction and efficiency improvement: Trainees operate independently, reduce external dependence, lower enterprise operation and maintenance costs, and improve equipment management efficiency.

Optional services

	Service Content
On-site Event Support Service	<ul style="list-style-type: none">• On-site inspection for 72 hours before the event and 24-hour standby during the event.• Quick troubleshooting: Parts depot forward, 30 minutes response to hardware failure.• Emergency plan: Multi-link signal redundancy configuration, seamless switching in case of sudden failure.• Data monitoring: Real-time monitoring of parameters such as screen temperature/voltage, preventive intervention.
RMA Supplementary Service	<ul style="list-style-type: none">• Convenient Repair: No need to source channels independently; streamlined process saves time and effort.• Professional Assurance: Technical team performs precise inspection and repair with strict quality control, minimizing the risk of rework.• Wide Coverage: One-stop repair services for various display screen spare parts, control systems, and Absen equipment faults.• Progress Visibility: Dedicated channels for real-time tracking, full transparency throughout the process, eliminating waiting-related anxiety.• Experience Empowerment: Post-repair feedback on causes and solutions to enhance customers' autonomous maintenance capabilities.• Green Maintenance: Compliant disposal of waste, upholding environmental protection.
Pixel by Pixel Calibration Service	<ul style="list-style-type: none">• Professional on-site calibration: Experienced technicians bring equipment to the site, precise calibration, worry-free.• All-scenario adaptation: covering installation deviation, wear and tear, batch mix and other problems, one-stop solution display failure.• Accurate achromatic: corrects color differences from mixed batches, restores true colors, and enhances visual appeal.• Brightness restoration: Improves blur caused by brightness attenuation, restores uniform and clear images, and saves device replacement costs.• Detail optimization: Repair gaps, adjust color temperature, improve display quality in all aspects, shape premium brand image.• Extended lifespan: Regular calibration and maintenance, delay equipment aging, ensure long-term stable operation, reduce overall cost.