

# Rental & Staging

Display Service Solution

**Struggling with delayed maintenance responses and lengthy repair cycles in overseas markets?**

AbsenCare has introduced the rental & staging display service solution exclusively designed for rental & staging.



**Faster Response**

30% increase in repair speed



**Lower Costs**

Achieve up to 50% cost savings



**Super Guardian Support Package for One-Stop Support**



**Fast Response, Hassle-Free Repairs, and Comprehensive Support!**



**Five Premier Services are available in flexible combinations to fit your needs!**

**Contact Absen's official service team now to get your exclusive plan**

AbsenCare makes your display more stable and your service worry-free!

# ◀ Super Guardian Support Package

Service Content	
Advanced Technical Support Services	<ul style="list-style-type: none"><li><b>7x24 All-Weather Coverage:</b> 30-second response time, priority handling via fast track, seamless service across all time.</li><li><b>Exclusive WhatsApp Group Expert Team Service:</b> Advanced technical team on standby, precise issue identification, rapid resolution.</li><li><b>Cloud Diagnostics:</b> Real-time analysis and adjustment of control device parameters via VPN/remote software, guiding customers on parts replacement or device reboot.</li><li><b>Knowledge Transfer:</b> Synchronized delivery of the 'Troubleshooting Manual' and preventive operation guidelines.</li></ul>
On-site Repair Service	<ul style="list-style-type: none"><li><b>Quick response, reduced downtime:</b> engineers arrive on site promptly for maintenance, solve the problem of long delivery cycle of modules, large volume of maintenance, and keep the business running.</li><li><b>ON-SITE repair, efficient and time-saving:</b> no need to send back and forth, on-site repair, greatly improve repair efficiency, equipment quickly return to operation.</li><li><b>Professional maintenance, reliable quality:</b> Senior engineers diagnose accurately, operate properly, reduce the risk of secondary failure of equipment, ensure stable operation.</li><li><b>Transparent process, enhanced trust:</b> On-site maintenance supervisable, post-maintenance professional report to give customers a clear understanding of the entire maintenance process.</li><li><b>Reduce costs, increase efficiency:</b> save logistics and time costs, extend equipment lifespan, reduce replacement frequency, achieve cost reduction and efficiency improvement.</li></ul>
RMA Service	<ul style="list-style-type: none"><li><b>Convenient Repair:</b> No need to source channels independently; streamlined process saves time and effort.</li><li><b>Professional Assurance:</b> Technical team performs precise inspection and repair with strict quality control, minimizing the risk of rework.</li><li><b>Wide Coverage:</b> One-stop repair services for various display screen spare parts, control systems, and Absen equipment.</li><li><b>Progress Visibility:</b> Dedicated channels for real-time tracking, full transparency throughout the process, eliminating waiting-related anxiety.</li><li><b>Experience Empowerment:</b> Post-repair feedback on causes and solutions to enhance customers' autonomous maintenance capabilities.</li><li><b>Green Maintenance:</b> Compliant disposal of waste, upholding environmental protection.</li></ul>

## ◀ Optional services

	Service Content
On-site Training Service	<ul style="list-style-type: none"><li><b>Professional on-site guidance:</b> Senior engineers teach face-to-face, systematic training to ensure efficient knowledge absorption.</li><li><b>Customized courses on demand:</b> Training content is designed according to customer needs, precisely matching the operation and maintenance requirements of screens, equipment and software.</li><li><b>Integrated learning and practice:</b> theoretical explanation combined with practical demonstration to strengthen learning outcomes and improve problem-solving skills.</li><li><b>Long-term technical support:</b> Long-term technical consultation after training to ensure stable operation of equipment and reduce the risk of failure.</li><li><b>Cost reduction and efficiency improvement:</b> personnel master maintenance skills, reduce external dependence, lower operation and maintenance costs, improve management efficiency.</li></ul>
Customized Specialized Training Services	<ul style="list-style-type: none"><li><b>Senior team instruction:</b> Absen engineers, with their rich experience, impart professional knowledge to ensure the training is authoritative and practical, helping students master core skills.</li><li><b>Deep integration of learning and practice:</b> Theory combined with practice, trainees handle faults, maintenance and installation under the guidance of engineers to quickly improve practical skills.</li><li><b>Full Equipment teaching:</b> covering screen, distribution box, control equipment and software, building a complete knowledge system to meet the skill requirements of the entire process.</li><li><b>ACE certification empowerment:</b> Pass the assessment to obtain the ACE certification, which helps individuals advance their careers and enterprises enhance their professional image and competitiveness.</li><li><b>Customized courses on demand:</b> Customized training content based on customer needs, precisely matching key points such as fault repair and routine maintenance to avoid ineffective learning.</li><li><b>Long-term technical escort:</b> long-term technical consultation after training, consolidation of results, continuous improvement of team level, guarantee equipment stable operation.</li><li><b>Cost reduction and efficiency improvement:</b> Trainees operate independently, reduce external dependence, lower enterprise operation and maintenance costs, and improve equipment management efficiency.</li></ul>

## ◀ Optional services

Service Content	
On-site Event Support Service	<ul style="list-style-type: none"><li>• <b>On-site inspection</b> for 72 hours before the event and 24-hour standby during the event.</li><li>• <b>Quick troubleshooting:</b> Parts depot forward, 30 minutes response to hardware failure.</li><li>• <b>Emergency plan:</b> tMulti-link signal redundancy configuration, seamless switching in case of sudden failure.</li><li>• <b>Data monitoring:</b> Real-time monitoring of parameters such as screen temperature/voltage, preventive intervention.</li></ul>
RMA Supplementary Service	<ul style="list-style-type: none"><li>• <b>Convenient Repair:</b> No need to source channels independently; streamlined process saves time and effort.</li><li>• <b>Professional Assurance:</b> Technical team performs precise inspection and repair with strict quality control, minimizing the risk of rework.</li><li>• <b>Wide Coverage:</b> One-stop repair services for various display screen spare parts, control systems, and Absen equipment faults.</li><li>• <b>Progress Visibility:</b> Dedicated channels for real-time tracking, full transparency throughout the process, eliminating waiting-related anxiety.</li><li>• <b>Experience Empowerment:</b> Post-repair feedback on causes and solutions to enhance customers' autonomous maintenance capabilities.</li><li>• <b>Green Maintenance:</b> Compliant disposal of waste, upholding environmental protection.</li></ul>
Pixel by Pixel Calibration Service	<ul style="list-style-type: none"><li>• <b>Professional on-site calibration:</b> Experienced technicians bring equipment to the site, precise calibration, worry-free.</li><li>• <b>All-scenario adaptation:</b> covering installation deviation, wear and tear, batch mix and other problems, one-stop solution display failure.</li><li>• <b>Accurate achromatic:</b> corrects color differences from mixed batches, restores true colors, and enhances visual appeal.</li><li>• <b>Brightness restoration:</b> Improves blur caused by brightness attenuation, restores uniform and clear images, and saves device replacement costs.</li><li>• <b>Detail optimization:</b> Repair gaps, adjust color temperature, improve display quality in all aspects, shape premium brand image.</li><li>• <b>Extended lifespan:</b> Regular calibration and maintenance, delay equipment aging, ensure long-term stable operation, reduce overall cost.</li></ul>